

I. Medical, First Aid and Workers' Compensation Program

Readily available medical personnel are provided for advice and consultation on matters of employee health. When employees incur a work-related on-the-job injury or illness they are to be taken to the City of Hendersonville's designated physician's office. The designated physicians are:

A. General Injuries and Illnesses (minor cuts, poison ivy, sprains, etc.)

Pardee Urgent Care
212 Thompson Street
Hendersonville, NC 28792
Telephone: (828) 697-3232

Pardee Urgent Care
3334 Boylston Highway Suite 10
Mills River, NC 28759
(828) 694-8100

B. Eye Injuries and Illnesses

Pardee Urgent Care
212 Thompson Street
Hendersonville, NC 28792
Telephone: (828) 697-3232

Pardee Urgent Care
3334 Boylston Highway Suite 10
Mills River, NC 28759
(828) 694-8100

C. Severe Injuries and illnesses (broken bones, severe lacerations, etc.)

In the event that the City's designated medical provider is unavailable, or if the injury or illness occurs after normal business hours, or if the injury is extremely severe the employee is to be taken immediately to:

Pardee Hospital ER
800 N. Justice Street
Hendersonville, NC 28792
(828) 696-1000

Park Ridge Hospital ER
100 Hospital Drive
Hendersonville, NC 28792
(828) 684-8501

D. Out of Town Injuries and Illnesses

In the event the employee is injured or becomes ill while out of town on City business, then the employee is to go the medical provider of his or her choices. This would normally be the nearest Hospital Emergency Room in most situations.

Employees desiring to consult with the consulting physicians concerning occupational health issues may do so by contacting:

City of Hendersonville Human Resources Director
160 Sixth Avenue East
Hendersonville, NC 28792
(828) 697-3003

II. First Aid

First aid services are provided for treating injured employees in the absence of an infirmary, clinic, or hospital in the near proximity to their workplace. The City has provided and will maintain first aid kits for the self-treatment of minor injuries incurred on the job. In the event of a serious injury, unconsciousness, or other obvious medical distress our policy is immediately call 911 for timely (less than 10 minutes) professional emergency medical response.