

# Team Topics - March 2021

## SERVICE EXCELLENCE - RECOVERY MVPs



While HR employees were at a training at City Ops, two new employees came to have their ID photos done. This was not a scheduled time but Emily Klump, WS Customer Service, took it on herself to take the photos and e-mail them to HR. We appreciate the back-up!

*During the snow and subsequent ice storm, Waynesville Avenue had trees and power lines down for days. Duke Power left quite a mess which I tried to gather in piles to make it easier on the City. There was one massive chunk of wood Duke left that was leaning and dangerous. Mike Cantrell and Alan Cliff using the brush truck with amazing skill, they were able to lower the chunk so it could be cut up and removed. These guys are great!! (from Citizen Laurie Lackey)*

During the week that the Patton Park pond was to be drained, a concerned citizen emailed Brent Detwiler about 3 domestic ducks who lived in the pond. Brent Detwiler contacted a waterfowl rescue group about the situation, and they recommended the ducks be relocated because they were unable to fly. Volunteers with the Edith Allen Wildlife Sanctuary & City employees worked together to safely capture & relocate the ducks to a better habitat. Great job Brent, Mike Huffman, Curtis Philon & Isiah Young!

*For some reason the AV system in the Assembly Room was acting up and Tammy Ledford tried everything to get it going. When called, Jay Heatherly came in early (it was a 7:30 meeting) and managed to get it up and running.*



## SAFETY - SEAT BELT USE

Driving is considered to be a dangerous task that should always be practiced with the upmost caution and precision. Though there are many factors that can potentially cause an accident (i.e. drinking and driving, texting while driving, poor weather conditions, etc.), there is one element that each driver and passenger can control and should constantly be conscious of—wearing a seat belt. So why don't people wear seatbelts?

- It is “not cool”. Teenagers are the least likely age group to wear their seat belts. Educate the teenagers in your family on seat belt use. Keep in mind, if Mom and Dad don't wear them, neither will Junior.
- They are uncomfortable. If it is uncomfortable for you to wear, purchase a pad to ease your discomfort. Do not put it behind your back instead of across your chest. Wearing it improperly will make it less effective in protecting you during a crash.
- “It's more dangerous to wear seat belts than not to”. Research shows that this is not the case.

According to the CDC, seat belts reduce crash related injuries and deaths by half. Individuals who do not wear their seat belt are more likely to be ejected from the vehicle or be thrown around the interior of a vehicle if in a crash. While air bags serve as great protection, they do not offer the best protection alone. Air bags combined with proper seat belt usage offer passengers the best odds of surviving an automobile crash.

All employees driving a City vehicle have signed the City's Safety Vehicle Policy which states you will wear a seat belt or face disciplinary actions. And if that's not enough, **IT'S THE LAW!!**

**DEPARTMENT** \_\_\_\_\_

**Supervisor/Team Leader/Crew Chief** \_\_\_\_\_

<b>PRINTED NAME</b>	<b>SIGNATURE</b>