



March Department of the Month

- P**rofessionalism
- R**ecovery
- O**wnership
- A**ttitude
- C**ommunication
- T**eamwork
- I**nitiative
- V**alue everyone
- E**fficiency

WATER & SEWER

The City’s water system goes from Etowah to Edneyville, Saluda to Buncombe County and Fletcher to Mills River and even up into Pisgah National Forest.

ADMINISTRATION: Lee Smith – Utilities Director, Andy Brogden – Operations Manager, Adam Steurer – Utilities Engineer, Seth Goad – Environmental Services Coordinator, Rhonda Wiggins – Admin Assistant III and Jorja Ursin – Admin Assistant I.

TECHNOLOGY AND METERING: This division is responsible for the City’s technology including ArcGIS, CityWorks, Sensus Analytics, Sensus Logic and Freeance. They also handle more than 31,000 meters read from 13-towers located throughout the City’s distribution system. The information is uploaded to an off-site server preparing bills for our customers. Jeremy Poss – Manager, Jay Heatherly, Brent Mathisen, Chad Kinman, Brett Ellison, Tracy Fletcher and Jeremy Buckner.

FACILITIES MAINTENANCE: Responsible for maintaining all water and sewer pumping stations (85) and all water storage tanks (22), equipment, buildings and grounds at each facility. Also responsible for maintaining the system that monitors all of these facilities, referred to as the SCADA (supervisory control and data acquisition) system. This system allows the departmental staff to monitor many of these remote facilities from our water treatment plant or from the internet through a secured network. Dwayne Jones – Supervisor, Austin Jones, Chris Duncan, Allen Rogers, Greg Williams, Jeramiah Putnam, Jacoby Rogers and Justin Maybin.

OPERATIONS SUPPORT: This group receives all requests for maintenance and repair of the water distribution and sanitary sewer collection system and forwards these requests to the appropriate division for response, recording costs through Cityworks. This division also maintains a warehouse of materials Cindy Robertson, Supervisor, Paul Williams, Sarah Wykle and Brad Duncan.

WATER DISTRIBUTION: This division is responsible for maintaining over 683-miles of water mains within the City’s water distribution system. We operate a program of line replacements, leak repairs and system maintenance to ensure the quality of water delivered. We also maintain the fire protection system through regular testing and repair of the fire hydrants and water valves. Andrew Jones – Supervisor, Clay Blackwell, James Clugh, Tim Laughter, Matthew Herman, Harley Gordon, Adam Rice, Caleb Smathers, L.B. Heatherly, Jonathan Owen, Steven Gomez, Austin Williams, Anthony Saltz, Zac Cody, Kevin Albertson, Matthew Keener and Brandon Taylor.

SEWER COLLECTIONS: This division is responsible for maintaining over 180-miles of sanitary sewer lines necessary to transport sewer from the customer lines to the treatment plant. We clean and inspect the lines as necessary to prevent blockages and to eliminate inflow and infiltration. Tim Sexton, Supervisor, JR Blackwell, Richard Ledford, Kenneth Page, Kyle Trammell, Alan Bowen, Keith Lynch, Brian McCall, Lucas Stewart, Daniel Bentley, Brandon Smith, Morgan Osteen, Cainan West, Evan Doughty and Brentley Orr.

For the person leading this session, please sign below and return to your department head, who then send it to Lu Ann.

Leader _____ Dept. _____ Date _____