

Team Topics - August 2021

SERVICE EXCELLENCE - Initiative

Here are some past MVPs dealing with the seventh PROACTIVE principle.



(from a citizen) Following the death of my husband, I had guns to dispose of. Dale Patton and Rich Olsen, off-duty, provided such a service helping me to identify, catalog and sell the weapons that he had. It was a great burden lifted with their help. Thank you, guys.

James Clugh, Brandon Smith, Evan Doughty, Paul Williams. James, Brandon, and Evan found a wallet on the side of the road near Ace Hardware and brought it to City Ops. Trying to think of ways to return it, Paul Williams called AAA and they were able to do a three-way phone call so Paul could speak directly with the wallet owner. She was so relieved to know that our guys had found it and contacted her. Well done.

Brandon Mundy took it upon himself to correct a contractor not following safety standards when using a ladder. I appreciate all efforts to make our workplace safer for everyone. Thanks!

Firefighter Patrick Corn was assigned the task of adding new information to the SDS book at Station 1. While adding new sheets he noticed that some were missing from the book. He took it upon himself to go through the entire book and log any discrepancies between the table of contents and the actual contents of the book. He went above and beyond and did so without being asked.

Officer Cameron Singleton was at Ingles on Howard Gap and saw an older female waiting in the cold with her groceries. She had missed the bus and it was about 31 degrees. Instead of leaving her to wait, he loaded her groceries into his patrol car and gave her a ride to her home on Buncombe Street.



SAFETY - Defensive Driving

Driving is one of the most dangerous activities any of us will undertake on a daily basis. Many of us drive as a significant part of our job. In 2021 so far, City employees have had 16 driving related work incidents, ten of them were our fault. Considering the thousands of miles our employees drive a year, that's not a bad record. But on or off the job, being in an accident is no fun.

Some of the most common hazards that driver's face are devices like cell phones, roadside distractions, fatigue, other drivers (unpredictable actions, road rage), road/weather conditions, night driving and eating while driving.

Safe Driving Principles

- Always follow the law, including local traffic or highway laws.
- Wear your seatbelt.
- Don't use cell phones, eat, or engage in any other distractions while driving.
- Drive to the current road conditions.
- Take regular breaks during long drives. Stand up, walk, and stretch.
- Continuously scan immediately in front of your vehicle 12 to 15 seconds ahead and both sides.
- Stop driving if you are tired.
- Check the vehicle before each use.
- Know if there are any effects from medications that could impair driving.
- Even if your vehicle is in plain sight, assume other vehicles or cyclists may not see you.
- Use your signals in plenty of time for other drivers to react appropriately.
- Remember, BACKING IS THE NUMBER ONE DRIVING INCIDENT.

