

Team Topics - April 2021

SERVICE EXCELLENCE - Ownership

Here are some past MVPs dealing with the third PROACTIVE principle.



Ashley Staton (Finance) is an invaluable member of the finance team who continually shows a positive attitude with a focus on customer service. Each year, City Council appropriates funds to local

Chris Duncan was on call with the Pump Shop crew when he received a call alerting him to a serious problem that had to be addressed quickly. He responded in record time finding the water leak on Pace Road where a 12" line had broken. He alerted the crews and others to the situation and began to turn valves off and get things done quickly so that the water system could begin to rebound and that repairs could begin quickly. His quick response and attitude of ownership toward our water system and care for his community and our customers is a shining example of the fact that one person can make a difference.

I'd like to thank those involved for hosting an excellent workshop for the Girl Scouts. The girls had a great time and the Police staff were great to work with them. (Nathan Smith, Pete Laite, Michelle Corn, Jeff Tweed)

(Cameron Womack, Jesse Rempel, Mary Beth King, Riley Zavos, Cody Ostrander) We would like to recognize this team of HFD members who went above and beyond by prepping and repainting 9 weather-worn bollards at the back of Station 2. Following the City's One Team One Goal motto, they reached out to Public Works who provided and delivered, the needed supplies for the task. They showed great pride and ownership in maintaining and caring for their station and City property.

SAFETY - Emergency Action Plans



The City's Emergency Action Plan is found on the HUB.

This plan applies to emergencies that could be reasonably expected in our workplace such as fire/smoke, tornadoes, bomb threats, active shooter, leaks, etc. All emergencies shall be reported by calling 911. Below are the locations to gather in case of an emergency.

Facility	Fire Drill/Emergency Meeting Location	Severe Weather Shelter Area
City Hall	Maple Parking Lot across 5th Avenue	Stairwell B, first floor
City Operations Center	Upper parking lot behind building	Hallway 1
Water Treatment Plant	Flagpole in front of building	Restroom 1st Floor: secondary point Pipe Gallery
Wastewater Treatment Plant	Flagpole in front of building	Coat Equipment Room
Fire Station #1	Memorial Flagpole	Restrooms in Bays
Fire Station #2	Grassy area by gate to warehouse	Central Bathroom
125 5th Avenue West	Parking lot across the street	Public Restrooms, back area
PW Maintenance Building	Across greenway	Interior restrooms

If outside, the safest place during a thunderstorm is in a well constructed building with electricity or plumbing to ground the lightning. Unsafe shelters include covered picnic shelters, carports, tents, baseball dugouts, etc. The next best place to shelter is an enclosed car, truck or van. When inside a vehicle, roll up the windows, sit with your hands in your lap. Don't touch any part of the metal frame including the steering wheel or a plugged-in cellphone. A direct strike to the vehicle will flow through the frame and tires.

