



## Service Excellence MVP!!

I, \_\_\_\_\_, witnessed \_\_\_\_\_ from the \_\_\_\_\_ department being a **Most Valuable Player** and providing great customer service on: \_\_\_\_\_. They exhibited the following Principle(s) to Service Excellence. (Check all that apply and provide specific details in the space provided below.)

**Professionalism**

**Attitude**

**Initiative**

**Recovery**

**Communication**

**Value Everyone**

**Ownership**

**Teamwork**

**Efficiency**

Please e-mail this form to the employee you are recognizing, copy HR: jharrell@hvlnc.gov, and SE Design Team mtroughton@hvlnc.gov. HR: please forward to employee's department head and supervisor.